



## Case Study Testimonial

Back in 2018, I was offered the opportunity to enter onto the Level 4 apprenticeship and it's been a great development experience for me. The apprenticeship comprised a mix of class-based learning for each module of CIPS Level 4 and one module from Level 5, completion of a project report and an End Point Assessment presentation. I am currently at the end of this apprenticeship, awaiting my results from the EPA.

I've really grown my knowledge and skills over the last 2 years. I started the apprenticeship in the supply chain team as a Governance and Control Consultant responsible for maintaining and improving our supply chain framework, but the course has given me the technical skills required to be a Supply Chain Manager and in December 2018, I was successful in gaining promotion to this role. Without the CIPS Apprenticeship, I wouldn't have been given this opportunity.

The course itself worked well for me, particularly the intensive sessions which were more suited to my style of learning, although I know colleagues with different learning styles found the weekly learning sessions of great benefit. It was helpful to study with a wide variety of course tutors, too. Each one could bring different real-life examples to the session which helped the course material to sink in. I found working with other learners – each with different roles in procurement and supply – helped to bring the course materials to life and made revision feel a lot easier and less daunting.

The services from SRSCC were highly professional. The use of OneFile really helped as all the detail was in one place, and revision was easier because of all the stored documentation. The tutors were always on hand to offer support when it was needed, and regular homework helped to keep the focus on individual learning outcomes.

As mentioned, this apprenticeship and, in particular, the support of SRSCC has been very valuable in my new role. It gave me the 'why' we do things a certain way. For example, I knew we had different stakeholders, but stakeholder mapping has helped me to understand their varied needs. As a result, I can more effectively engage and manage my stakeholders. Similarly, with negotiation, understanding the needs of the business and putting in some prep time prior to negotiations has supported my position and helped me achieve benefits for the business.



This whole experience has been a positive one, and I'm currently investigating signing up with SRSCC for the rest of Level 5 and Level 6 as I know this will develop me further in my career as a Supply Chain Manager."